

Bing Licensing Update Utility

Version 2018

Release Notes

This document provides information on the release and installation of the Microsoft Bing™ Imagery utility to update MapInfo Pro and Runtime 10.5.3, 11.0.x, 11.5.x, 12.0.x, 12.5.x, 15.x and 16.x.

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Expiry Date Extensions

The Microsoft Bing™ imagery in MapInfo Pro 10.5.3, 11.0.x, 11.5.x, 12.0.x, 12.5.x, 15.x or 16.x will no longer function after December 31, 2018. All maintenance customers can apply the Bing Service Update to continue to use the Microsoft Bing™ imagery until the end of 2019. This update will allow our maintenance customers to continue to use the Microsoft Bing™ imagery functionality until December 31, 2019.

To install this update, MapInfo Pro or Runtime 10.5.3, 11.0.x, 11.5.x, 12.0.x, 12.5.x, 15.x or 16.x must be installed on your computer. If 32-bit and 64-bit versions of the product are on a machine, then this utility extends the Bing license for both versions.

Note: MapInfo Pro 10.5.3, 11.0.x, 11.5.x, 12.0.x, 15.x or 16.x users who did not get their Bing licenses extended until December 31, 2018 by using the previous version of the Bing Licensing Update Utility can extend their Bing licenses by installing this version of the utility.

If you have already installed MapInfo Pro v17.0.x Standard, Premium or Advanced there is no need to apply a patch. Your Bing license is already valid until the end of 2019

Prerequisites

You must have sufficient administrator privileges to install this update.

Your copy of MapInfo Pro should not be on an evaluation license.

Make sure you have MapInfo Pro or Runtime 10.5.3, 11.0.x, 11.5.x, 12.0.x, 12.5.x, 15.x or 16.x installed on your computer. The update can only be applied to valid versions of these installations.

Checking your MapInfo Pro Version

For a 64-bit version of MapInfo Pro:

- On the **PRO** tab, select **About**.
- Check the version number provided on the screen and then click the return arrow.

For a 32-bit version of MapInfo Pro:

- From the **Help** menu, select **About this MapInfo Product**.
- Check the version number and then click **Close**.

Extending the MapInfo Pro Bing Service

Note: Your computer must be connected to the Internet to download the MapInfo Pro Bing Service.

Follow the steps below to extend this service:

1. Create a temporary folder on your computer; for example, `C:\Temp\MIProBingUpdate`.
2. Download the password protected Bing Service Update zip file from the location provided in the *MapInfo Pro Bing Update Release Announcement*. Save this zip file to the temporary folder created in the previous step.

Note: This file is password protected. The password is provided in the *MapInfo Pro Bing Update Release Announcement*. You will be prompted to enter a password to install this setup.

3. Unzip the Bing Service Update zip file and in the **Enter Password** dialog type the password provided in the *MapInfo Pro Bing Update Release Announcement*.
4. On Windows 7, 8.1, 10, Server 2008, Windows Server 2008 R2, and Server 2012, right-click the `MapInfoProBingServicesUpdate.exe` file and select **Run as Administrator**. On other operating systems, double-click the `MapInfoProBingServicesUpdate.exe` file to launch it.

To run from the command line, see [Advanced Installation for System Administrators](#).

5. In the **MapInfo Pro Bing Services Update** InstallShield wizard, follow the instructions provided.

Check the log file to confirm that the MapInfo Pro Bing Service update was successful, see [Log Files](#).

Advanced Installation for System Administrators

This section is for the system administrator installing this update using a command line.

Running in Silent Mode

Open the command prompt as an administrator and run the following command:

```
<path to utility exe>\MapInfoProBingServicesUpdate.exe /s /v"SILINST=True"
```

Where:

- `/v` = passes the parameter "SILINST=True" into the `setup.exe` to suppress the GUI.
- `/s` = runs the `setup.exe` silently.

Example

```
C:\temp\MapInfoProBingServicesUpdate.exe /s /v"SILINST=True"
```

If the path contains a space, because of a folder name (such as "temp folder" in the below example), then use quotes around the path.

```
"C:\temp folder\MapInfoProBingServicesUpdate.exe" /s /v"SILINST=True"
```

Log Files

To check if the MapInfo Pro Bing Service update has successfully extended the Microsoft Bing™ Imagery functionality, see the following log file:

- `PBMSBingServices.log` - created when updating the basic Bing service.
- `PBMSPBingServices.log` - created when updating the Bing premium service.

If the utility installs successfully, it saves the message **"Your license file was activated successfully"** in the log file, which is stored in the temp folder on your computer.

- Windows 7, 8.1, 10, 2008, 2012: `C:\Users\\AppData\Local\Temp`
- **Note:** If the install requirements are not met, no log files are created.=

Troubleshooting

If the Bing update utility finds an instance of MapInfo Pro or MapInfo Runtime 10.5.3, 11.0.x, 11.5.x, 12.0.x, 12.5.x, 15.x or 16.x that has a valid license for extending access to Bing Services and it runs successfully, then no messages display. If the utility cannot update access to Bing Services, then it displays a message for each error found. You can capture errors to a log file, see [No MapInfo Pro or Runtime Found](#).

No MapInfo Pro or Runtime Found

If you have a valid version of MapInfo Pro or Runtime 10.5.3, 11.0.x, 11.5.x, 12.0.x, 12.5.x, 15.x or 16.x installed and still get this error, re-run the utility from the command prompt to save messages to a log file, and then contact customer support for assistance and send them the log file. For example,

```
"C:\temp folder\MapInfoProBingServicesUpdate.exe" /v"/Lv*"
C:\temp\BingUtility.log"
```

Where `BingUtility.log` is the name of the log file.

Cannot Find the Executable File

The Bing update utility is unable to locate the file(s) `Mapinfow.exe`, `Mapinfor.exe`, `MapInfoPro.exe`, and/or `MapInfoRuntime.exe`.

In such cases, re-run the utility from the command prompt to generate a log file, if it has not been already generated. Contact customer support for assistance and send them the log file.

Product in Use

An error message will appear for every instance of MapInfo Pro or Runtime 10.5.x , 11.0.x, 11.5.x, 12.0.x, 12.5.x, 15.x or 16.x that is currently open when the utility is run. Close the specific program, and re-run the utility from the command prompt and specify the log file to be created.

Serial Number does not Meet Update Requirements

Contact customer support for assistance.

Cannot Determine the Version of MapInfo Pro or Runtime

If you have the necessary rights and still see this message, re-run the utility from the command prompt and specify the log file, if it has not been already generated. Contact customer support for assistance and send them the log file.

Incorrect Command for Silent Installation

Follow the instructions in the section **Running in Silent Mode**. If the installation still fails, contact customer support for assistance.



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